

# T.U.L.S.A.

## The University of Tulsa Litigant Satisfaction Assessment

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LOBECK TAYLOR  
FAMILY ADVOCACY CLINIC



THE UNIVERSITY *of*  
**TULSA**  
*College of Law*

**T.U.L.S.A.**  
**University of Tulsa Litigant Satisfaction Assessment**  
**for Domestic Violence Courts**

The University of Tulsa Litigant Satisfaction Assessment (T.U.L.S.A.) is a survey designed to **help domestic violence courts gather information about the experiences of victims and defendants as an assessment tool.**

The survey was developed through a collaboration of The University of Tulsa College of Law's Lobeck Taylor Family Advocacy Clinic and The University of Tulsa Institute of Trauma, Adversity, and Injustice (TITAN), with assistance from the Director of the Tulsa County Integrated Domestic Violence Court.

**Outcomes**

- Research shows that when domestic violence victims have positive experiences in the justice system, they are more likely to turn to the system for assistance in the future, and when defendants feel they have been treated fairly, they are more likely to comply with court orders.
- Because this survey assesses the experiences of both victims and defendants, the results can be used to develop and strengthen practices that increase victims' confidence in the system and improve accountability for defendants.
- Few other studies have assessed both victim and defendant perspectives on domestic violence courts.

**Areas of Assessment**

Court Processes  
Interactions with Judges  
Legal Representation

Communication  
Victim Safety  
Programs Used by Litigants

**Logistics**

The TU Research Team will provide technical assistance in the distribution of the survey and the collection, analysis, and reporting of results. The survey may be administered in paper or electronic form and in English or Spanish.

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